

# Unlocking Your Password in MyID

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If you have mistyped your password or you receive the message that your account was locked, you can unlock it using password self-service tools.

1. Go to [MyID.berkeleycollege.edu](https://MyID.berkeleycollege.edu)
2. Login with your Berkeley College username and click “Continue”.

**MyID** Berkeley College ID Management Suite: Login

Access to the system is for resetting your password and unlocking your logon account to Berkeley Computer Sys

Enter your Berkeley/Engage username :

[Continue](#)

**SECURITY** **HELPDESK**

Berkeley College Berkeley College

Please call the Helpdesk if you have any questions: 973-653-2180

[Need Help? Come chat with us](#)

[Faculty / Staff Support](#)

[Click here to return to Engage](#)

[Click here to return to Self Service](#)

[Switch to mobile view](#)

3. Click the Use password link. (If you don't remember your password, click "Answer Security Questions" link)

# Berkeley College ID Management Suite: Login

## Authentication methods:

Use password


Answer security questions

Forgot my password

4. Enter your Berkeley College password and click “login”

Enter password for Berkeley/Engage username:

5. Under the My Profile section, click on “Unlock Accounts”

 **My profile**

- Change passwords
- [Unlock accounts](#)
- View and update profile
- Update security questions

6. Check the box next to your name and click the Unlock Button



Unlock accounts



Accounts student-01 [student-01]

<input checked="" type="checkbox"/>	Account	Target system
<input checked="" type="checkbox"/>	student-01	Berkeley/Engage username
		<a href="#">Unlock</a>