

Medical Insurance, Billing, and Coding Certificate

PROGRAM LEARNING OBJECTIVES

1. Reading and Written Communication: Students will demonstrate competent writing and reading throughout their programs of study.
2. Oral Communication: Students will demonstrate effective oral communication skills in both general and major-specific contexts.
3. Critical Analysis and Reasoning: Students will use critical analysis and reasoning, supported by knowledge and skills learned throughout their program, to enhance personal and professional decision making:
 - Quantitative analysis and reasoning
 - Analysis and reasoning in the humanities, sciences, social sciences, and arts
 - Ethical analysis and reasoning
 - Reasoning in career-related contexts
4. Knowledge and Skills for Living in a Diverse Society: Students will consider multiple perspectives (quantitative and qualitative, among individuals, from different cultural contexts, etc.) when making decisions independently or as part of a team.
5. Information Literacy: Students will define and articulate their needs for information and access this information effectively and efficiently.
6. Integration of Learning: Students will develop the ability to integrate their learning, making connections within their major, between fields, between curricular and co-curricular activities, and between academic knowledge and practice.
7. Educate students regarding the ethical, legal, and professional principles of the healthcare profession and the scope of their practice as a patient advocate.
8. Demonstrate proficiency in electronic medical records, encoding software, word processing, spreadsheets, database, email, and the internet.
9. Assign correct ICD, CPT, HCPCS codes in outpatient encounters and understand compliance to implement and educate coding changes to appropriate office personnel.
10. Prepare students for administrative routines such as medical record keeping, documentation, and to evaluate/respond/resubmit claim denials in outpatient settings.
11. Provide students with knowledge and skills required for pursuing professional certification offered in the field including Certified Professional Biller and Certified Billing and Coding Specialist.
12. Instruct students to employ HIPAA, OSHA, Standard Precautions, and other infection control measures in the healthcare setting.
13. Prepare students to effectively interact with patients, families, and members of the healthcare team in a therapeutic and professional manner.
14. Ensure students enter the workforce as qualified and technically skilled healthcare professionals in the ever-changing healthcare environment.